

# Bank of Georgia Investor Presentation

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## The leading bank in Georgia

- **Leading market position:** No. 1 bank in Georgia by assets (35.6%), loans (34.5%), client deposits (36.9%) and equity (35.4%)<sup>1</sup>
- ☑ Underpenetrated market with stable growth perspectives: Average real GDP growth for 2004-2011 of 13.8% CAGR. IMF estimates 6.0% growth for 2012. Gross loans/GDP grew from 9.8% to c.31.9% over the period, still below regional average; Total deposits/GDP grew from 10.0% in 2004 to 30.3% in 2011
- Strong brand name recognition and retail banking franchise: Offers the broadest range of financial products to the retail market through a branch network of 164 branches and 431 ATMs to approximately one million customers as of March 2012
- The only Georgian company with credit ratings from all three global rating agencies: S&P: 'BB-', Moody's: 'B1/Ba3' (foreign and local currency), Fitch Ratings: 'BB-'; outlooks are 'Stable'
- ✓ **High standards of transparency and governance:** First and still the only entity from Georgia to list on the London Stock Exchange since 2006 (in the form of GDRs since 2006 and premium listing since February 2012)
- Experienced management with deep understanding of local market and a strong track record:

|                                  | 2004  | 31 March 2012 | Change |
|----------------------------------|-------|---------------|--------|
| Market capitalisation (US\$ mln) | 45.2  | 616.6*        | 13.6x  |
| Total assets (US\$ mln)          | 199.0 | 2,750.8       | 13.8x  |
| Market share by total assets     | 19%   | 36%           | 89%    |

\*Market capitalisation for Bank of Georgia Holdings plc., the Bank's holding company, as of 11 May 2012

#### Sustainable growth combined with strong capital, liquidity and strong profitability

|  |         |         |         | Change    |
|--|---------|---------|---------|-----------|
| (US\$ mln) <sup>2</sup>                          | Q1 2012 | 2011    | 2010    | 2011/2010 |
| Total Assets                                     | 2,750.8 | 2,793.6 | 2,258.8 | 23.7%     |
| Loans to customers, net                          | 1,634.8 | 1,566.7 | 1,334.5 | 17.4%     |
| Customer funds <sup>3</sup>                      | 1,581.5 | 1,637.9 | 1,142.9 | 43.3%     |
| Shareholders' equity                             | 617.3   | 486.6   | 391.1   | 24.4%     |
| Revenue  | 70.4    | 264.2   | 195.5   | 35.1%     |
| Profit <sup>5</sup>                              | 24.0    | 90.4    | 46.6    | 93.8%     |
| Liquid assets <sup>4</sup> /total liabilities    | 31.1%   | 34.7%   | 30.9%   |           |
| ROAA <sup>5</sup>                                | 3.5%    | 3.5%    | 2.4%    |           |
| ROAE <sup>5</sup>                                | 18.2%   | 20.6%   | 13.5%   |           |
| Tier I Capital Adequacy Ratio (BIS) <sup>6</sup> | 23.2%   | 19.9%   | 17.5%   |           |
| Total Capital Adequacy Ratio (BIS)6              | 29.7%   | 28.5%   | 26.6%   |           |
| Leverage ratio                                   | 3.5x    | 4.7x    | 4.8x    |           |

Bank of Georgia Holdings plc. (BGH) (LSE: BGEO) a UK-incorporated holding company of JSC Bank of Georgia. As of 31 March 2012, BGH's shareholder structure was as follows:



| Selected Institutional Shareholders              |
|--|
| East Capital                                     |
| Firebird Management LLC                          |
| International Finance Corporation                |
| European Bank for Reconstruction and Development |
| Prosperity Capital Management Limited            |
| OP-Pohjola Group Central Cooperative             |
| Artio International Equity Fund                  |
|  |

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BGEO to become FTSE All Share Index component in June 2012; Candidate for inclusion in the FTSE 250

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<sup>&</sup>lt;sup>1</sup> Market data based on standalone accounts as published by the National Bank of Georgia (NBG) as of 31 December 2011 www.nbg.gov.ge

<sup>&</sup>lt;sup>2</sup> US\$/GEL 1.66 as at 31 March 2012

<sup>&</sup>lt;sup>3</sup> Amounts due to customers

<sup>&</sup>lt;sup>4</sup> Liquid assets include cash and cash equivalents, cash placed with credit institutions and NBG CDs and Georgian government treasuries

<sup>&</sup>lt;sup>5</sup> Profit from continuing operations used for the calculation of ROAA and ROAE

<sup>&</sup>lt;sup>6</sup> Capital Adequacy ratios as of 31 March 2012 include EBRD and IFC loan conversions and are presented on a consolidated basis

<sup>\*</sup> Includes shares held by and share options allocated for the Bank's Supervisory and Management Board members and certain other employees of the Bank and its subsidiaries

## Leveraged play on the growing Georgian economy through an LSE premium listed company

With one third of the Georgian market by assets, loans and client deposits, Bank of Georgia is a uniquely placed growth bank in an underpenetrated, highly capitalised and profitable banking market that has been growing in terms of assets at 33% CAGR 2003-2011

### Strategic business

#### Well established brand

- **Retail**
- Largest retail franchise: 926,800+ retail clients, 164 branches, 431 ATMs, 703,000 cards outstanding as of 31 March 2012
- Market shares of c.37% by retail loans and c.32% by retail deposits as of year end 2011
- Corporate
- Largest corporate bank with more than 8,900 corporate clients; 41% market share by corporate deposits as of year end 2011
- Wealth Management (WM)
- WM client deposits 2009-2011 CAGR growth of 66.9%; Outstanding WM client deposits of GEL 454.2 mln at 31 December 2011

## Synergistic business

## Growth opportunities to support Strategic Business

- Insurance and Healthcare
- Strongly positioned to benefit from the growth of insurance and healthcare sectors through insurance subsidiary ABCI, one of the leading providers of life and non-life insurance in Georgia with c.33.4%\* market share by gross premiums written
- Vertical integration with healthcare business to boost insurance business growth and its contribution to the Bank's income
- Affordable Housing
- Stimulate mortgage lending and improve liquidity of the repossessed real estate assets through housing development; pilot project successfully completed

#### Non-core business

## Intention to exit from the non-core business over time

- **BNB**
- Belarus banking operation accounting for 2.2% total assets as of 31 December 2011
- The Bank owns 80%, the remainder owned by IFC/World Bank
- Assets of US\$ 56.0 mln and equity of US\$ 21.9 mln as of 31 December 2011
- Fully written off goodwill (GEL 23.4 mln)
- Liberty Consumer
- The Bank's equity interest of 67%, or GEL 17.0 mln
- Legacy asset management investments in the Georgian consumer-driven businesses such as wine production, supermarket chain, etc.

\*As of 30 September 2011 per NBG. Includes market share of newly acquired insurance company Imedi L International



## Strong profitability and excellent capital adequacy

#### ROE c.20%

- Profit from continuing operations up 82.6% to GEL 150.9 mln in 2011 vs. 2010
- Other non-interest income surged 87.6% to GEL 108.9 mln in 2011
- Operational efficiency/scale:
- Cost to income ratio improved to 49% in 2011 from 58% in 2010
- Prudent risk management:
- Cost of risk\* of 0.7% in 2011
- 2011 ROAE of 20.6%; compared to 2010 ROAE of 13.5%

#### TIER I c.20%

- Conservative National Bank of Georgia (NBG) regulation
- Risk weighting of FX assets at 175%, Bank's leverage at 3.5x as of 31 March 2012
- Strong internal cash generation to support loan growth without compromising capital ratios
- BIS Tier I of 23.2% and BIS Total Capital ratio of 29.7% as of 31 March 2012
- NBG Tier I 15.2% and NBG Total Capital of 18.2% as of 31 March 12

#### Growth c.20%

- Strong growth across the board supported by synergistic business
- Loan book growth 15.7%\*\* in 2011
- Customer funds grew 3.2\*\* times compared to the loan book growth rate of 49.5%\*\*
- Consumer driven franchise with robust sales force to increase cross selling with synergistic businesses
- Increase in contribution from synergistic business in the group's profit

\*\* Excluding BG Bank in 2012



<sup>\*</sup> Impairment of interest earning assets of the period to average interest earning assets

## Robust corporate governance compliant with UK Corporate Governance Code

#### Supervisory Board of JSC Bank of Georgia

## 7 non-executive Supervisory Board members; 5 Independent members, including the Chairman and Vice Chairman

- Neil Janin, Chairman of the Supervisory Board, Independent Director experience: formerly director at McKinsey & Company in Paris; formerly cochairman of the commission of the French Institute of Directors (IFA); formerly Chase Manhattan Bank (now JP Morgan Chase) in New York and Paris; Procter & Gamble in Toronto
- David Morrison, Vice Chairman of the Supervisory Board,
   Independent Director experience: senior partner at Sullivan & Cromwell LLP prior to retirement
- Ian Hague, Managing partner and co-founder of Firebird Management LLC, EM hedge fund manager, c. US\$1.0 bn AUM
- Hanna Loikkanen, Representative of East Capital, Sweden-based asset manager focusing on Eastern Europe & China, EUR 3.4 AUM
- Allan Hirst, Chairman of the Audit Committee, Independent Director experience: 25 years at Citibank, including CEO of Citibank, Russia; various senior capacities at Citibank
- Kaha Kiknavelidze, Independent Director currently managing partner of Rioni Capital, London based investment fund; experience: previously Executive Director of Oil and Gas research team for UBS
- Al Breach, Chairman of the Remuneration Committee, Independent Director experience: Head of Research, Strategist & Economist at UBS: Russia and CIS economist at Goldman Sachs

## Members of management boards of Bank of Georgia and major subsidiaries

- Irakli Gilauri, CEO; formerly EBRD banker; MS in banking from CASS Business School, London; BBS from University of Limerick, Ireland
- Murtaz Kikoria, Group CFO; c.20 years banking experience including as Senior Banker at EBRD and Head of Banking Supervision at the National Bank of Georgia.
- Archil Gachechiladze, Deputy CEO, Corporate Banking; formerly Deputy CEO of TBC Bank, Georgia; Lehman Brothers Private Equity, London; MBA from Cornell University
- Mikheil Gomarteli, Deputy CEO, Retail Banking; 15 years work experience at BOG
- Vasil Revishvili, Deputy CEO, Wealth Management; previously Head of the Investment Risk Unit and Senior Investment Manager at Pictet Asset Management in London and Geneva; MS in Finance from London Business School
- Sulkhan Gvalia, Deputy CEO, Chief Risk Officer; c.20 years banking experience founder of TUB, Georgian bank acquired by BOG in 2004
- Avto Namicheishvili, Deputy CEO, Group Legal Counsel; previously partner at Begiashvili &Co, law firm in Georgia; LLM from CEU, Hungary
- Nikoloz Gamkrelidze, CEO of Aldagi BCI; previously CEO of JSC My Family Clinic; World Bank Health Development Project; Masters degree in International Health Management from Imperial College London, Tanaka Business School
- Irakli Burdiladze, Deputy CEO, Affordable Housing; previously CFO at GMT Group, Georgian real estate developer; Masters degree from Johns Hopkins University

Senior Executive Compensation Policy applies to top nine executives and envisages guaranteed and discretionary awards of securities and no cash bonuses to be paid to such executives

Irakli Gilauri (as Executive Director and CEO) and the Supervisory Board members (as Non-Executive Directors) also serve as directors of BGH.

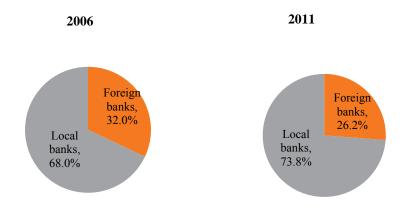


## Competitive landscape

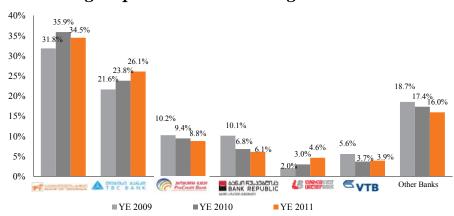
### Peer group's market share in total assets



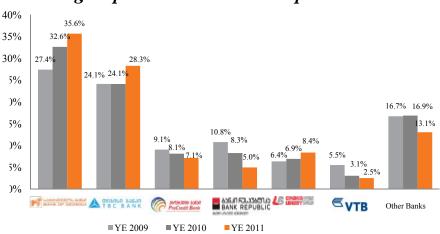
## Foreign Banks market share by assets



### Peer group's market share in gross loans



## Peer group's market share in deposits



Note: all data based on standalone accounts as reported to the National Bank of Georgia and as published by the National Bank of Georgia www.nbg.gov.ge



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## Q1 2012 P&L results highlights

| GEL millions unless otherwise noted Bank of Georgia (Consolidated, IFRS) | Q1 2012<br>(Unaudited) | Q1 2011<br>(Unaudited) | Change | <b>2011</b> (Audited) | <b>2010</b> (Audited) | Change |
|--|------------------------|------------------------|--------|-----------------------|-----------------------|--------|
| Net interest income  | 61.2                   | 56.9                   | 7.5%   | 239.3                 | 208.5                 | 14.8%  |
| Net fee and commission income  | 19.7                   | 15.5                   | 27.3%  | 75.3                  | 63.4                  | 18.8%  |
| Net insurance revenue  | 3.8                    | 4.7                    | -18.7% | 17.7                  | 16.7                  | 6.5%   |
| Other operating non-interest income                                      | 32.2                   | 13.6                   | 136.3% | 108.9                 | 58.0                  | 87.6%  |
| Revenue  | 116.9                  | 90.7                   | 28.9%  | 441.2                 | 346.6                 | 27.3%  |
| Operating expenses   | (57.3)                 | (50.3)                 | 13.9%  | (217.6)               | (199.8)               | 8.9%   |
| Operating income before cost of credit risk                              | 59.5                   | 40.3                   | 47.6%  | 223.6                 | 146.9                 | 52.2%  |
| Cost of credit risk  | (7.4)                  | (5.4)                  | 36.4%  | (22.2)                | (47.7)                | -53.5% |
| Net operating income   | 52.2                   | 34.9                   | 49.3%  | 201.4                 | 99.2                  | 103.1% |
| Net non-operating expenses*  | (4.4)                  | -                      | NMF    | (29.3)                | (0.7)                 | NMF    |
| Profit for the period from continuing operations                         | 39.7                   | 29.1                   | 36.4%  | 150.9                 | 82.7                  | 82.6%  |
| Profit for the period  | 39.8                   | 16.9                   | 135.9% | 135.7                 | 82.7                  | 64.2%  |
| EPS, basic (GEL)**   | 1.21                   | 0.97                   | 24.7%  | 4.95                  | 2.78                  | 78.1%  |

 $<sup>** \</sup>textit{EPS calculated using profit for the period from continuing operations attributable to shareholders of the \textit{Bank}}$ 



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 $<sup>*</sup> Includes \ impairment \ of \ property \ and \ intangible \ assets$ 

## Balance Sheet results highlights

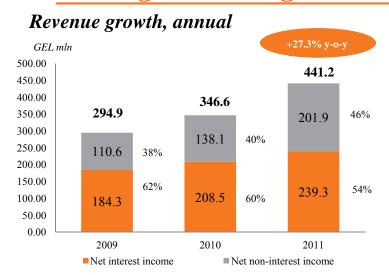
| GEL millions unless otherwise noted             |               | 31 March    | Change      | 31 December | Change      | 30 September | Change      |
|---|---------------|-------------|-------------|-------------|-------------|--------------|-------------|
| Bank of Georgia (Consolidated, IFRS)            | 31 March 2012 | 2011        | Q1'12/Q1'11 | 2011        | Q1'12/Q4'11 | 2011         | Q4'11/Q3'11 |
|   | (Unaudited)   | (Unaudited) |             | (Audited)   |             | (Unaudited)  |             |
| Net loans to customers*                         | 2,713.8       | 2,241.9     | 21.0%       | 2,616.4     | 3.7%        | 2,560.7      | 2.2%        |
| Total assets                                    | 4,566.4       | 4.049.2     | 12.8%       | 4,665.3     | -2.1%       | 4,359.4      | 7.0%        |
| Liquid assets                                   | 1,103.0       | 1,190.6     | -7.4%       | (1,337.8)   | -17.6%      | 1,146.4      | 16.7%       |
| Liquid assets as percent of total assets        | 24.2%         | 29.4%       | -17.8%      | 28.7%       | -15.8%      | 26.3%        | 9.1%        |
| Liquid assets as percent of total liabilities   | 31.1%         | 36.0%       | -13.4%      | 34.7%       | -10.3%      | 32.0%        | 8.6%        |
|   |               |             |             |             |             | İ            |             |
| Customer funds, of which                        | 2,625.2       | 2,073.4     | (26.6%)     | 2,735.2     | -4.0%       | 2,322.9      | (17.7%)     |
| Client deposits                                 | 2,442.0       | 1,976.9     | 23.5%       | 2,554.1     | -4.4%       | 2,161.1      | 18.2%       |
| Promissory notes                                | 183.2         | 96.5        | 89.8%       | 181.1       | 1.2%        | 161.8        | 11.9%       |
| Amounts due to credit institutions, of which    | 753.8         | 1,102.1     | -31.5%      | 921.2       | -18.2%      | 1,099.7      | -16.2%      |
| Borrowed funds, of which                        | 671.8         | 965.8       | -30.4%      | 863.0       | -22.2%      | 799.5        | 7.9%        |
| Borrowings from IFIs                            | 577.1         | 614.7       | -6.1%       | 639.9       | -9.8%       | 620.3        | 3.2%        |
| Total liabilities                               | 3,541.6       | 3,311.7     | 6.9%        | 3,852.7     | -8.1%       | 3,583.7      | 7.5%        |
| Total equity                                    | 1,024.8       | 737.6       | 38.9%       | 812.6       | 26.1%       | 775.7        | 4.8%        |
| Book value per share (GEL)                      | 26.90         | 23.69       |             | 26.09       |             | 25.19        |             |
| BIS Tier I Capital Adequacy Ratio, Consolidated | 23.2%         | 18.0%       |             | 19.9%       |             | 17.9%        |             |
| BIS Total Capital Adequacy Ratio, Consolidated  | 29.7%         | 28.8%       |             | 28.5%       |             | 26.1%        |             |
| NBG Tier I Capital Adequacy Ratio               | 15.2%         | 12.7%       |             | 10.5%       |             | 10.8%        |             |
| NBG Total Capital Adequacy Ratio                | 18.2%         | 15.6%       |             | 16.2%       |             | 15.0%        |             |

<sup>\*</sup> includes net finance lease receivables

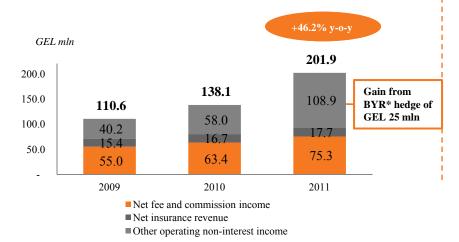


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## Strong revenue growth

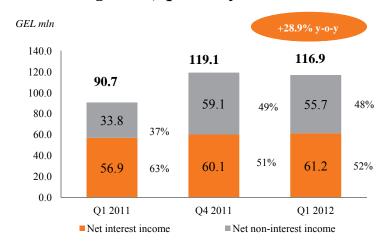


## Net non-interest income, annual

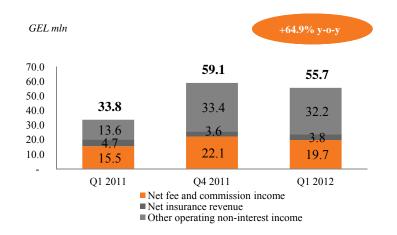


#### \*Belarusian Rouble

## Revenue growth, quarterly



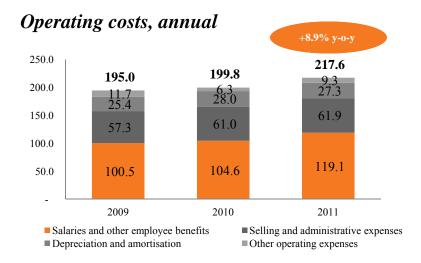
### *Net non-interest income, quarterly*



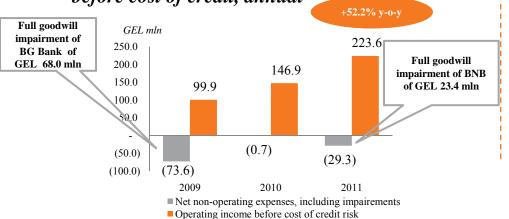


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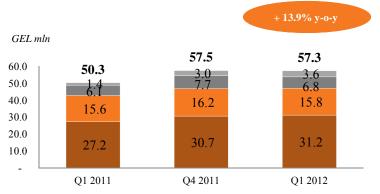
## Strengthening operating leverage as operating costs grow at half the rate of revenue





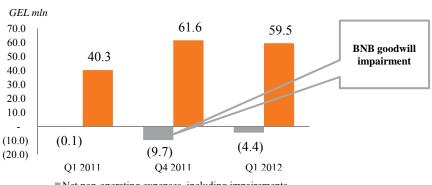


## Operating costs, quarterly



- Salaries and other employee benefits
- Selling and administrative expenses
- Depreciation and amortisation
- Other operating expenses

## Net non-operating expenses, operating income before cost of credit, quarterly



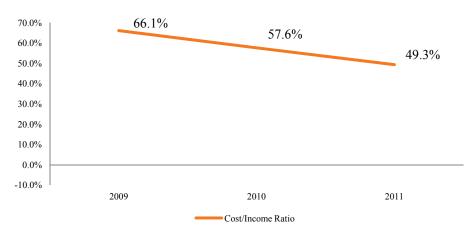
- Net non-operating expenses, including impairements
- Operating income before cost of credit risk



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# Improving efficiency

## Cost / Income ratio, annual



## Cost / Income ratio, quarterly

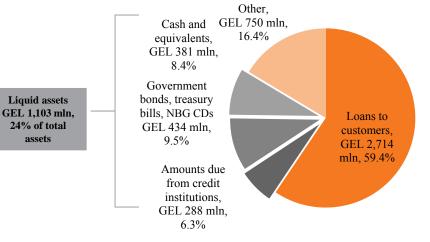




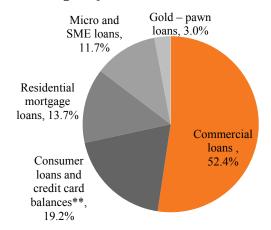
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## Diversified asset structure

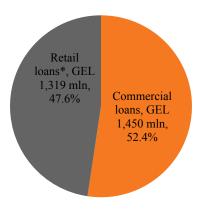
### Total asset structure, 31 March 2012



### Gross loan portfolio structure, 31 March 2012



### Gross loans breakdown, 31 March 2012



Note: Retail loans include Wealth Management loans of GEL 44.8 mln and BNB loans of GEL 56.7 mln

### Concentration of top 10 borrowers

- As of 31 March 2012, concentration of gross loans granted by the Group to ten largest third party borrowers comprised GEL 397.1 million (US\$239.2 million)\*\*\* accounting for 14% of gross loan portfolio of the Group (31 December 2011: 15% and 31 December 2010: 15%)
- ✓ Single borrower exposure did not exceed 2.4% of total loans as of 31 December 2011
- Major borrowers of the Group were private companies and individuals



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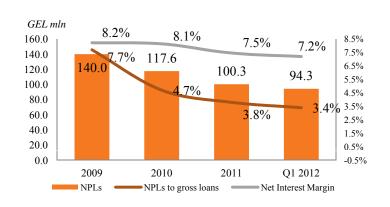
<sup>\*</sup> Retail loans include consumer loans, mortgage loans, micro and SME loans, auto loans and credit card balances

<sup>\*\*</sup> Credit card balances of GEL 135.8 million included, 4.9% of total loan book

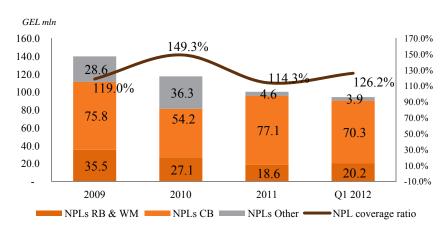
<sup>\*\*\*</sup> US\$/GEL 1.66 as of 31 March 2012

## Loan portfolio quality improving

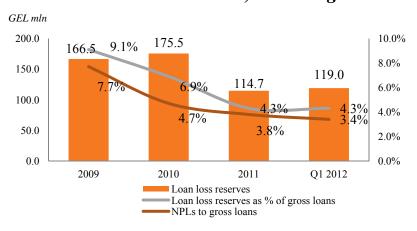
#### Consolidated NPLs



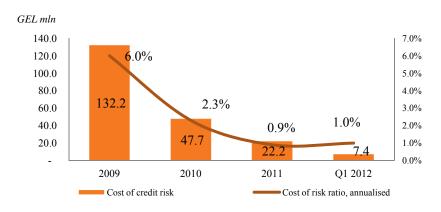
### Consolidated NPL composition & coverage ratio



### Consolidated loan loss reserve, NPLs to gross loans



## Consolidated cost of credit risk & cost of risk ratio



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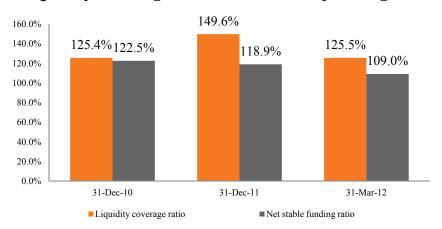
<sup>\*</sup> Other NPLs include BNB and BG Bank



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## Strong liquidity

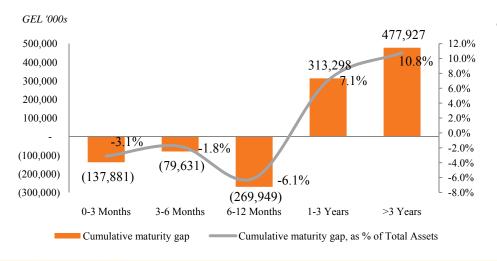
## Liquidity coverage ratio & net stable funding ratio



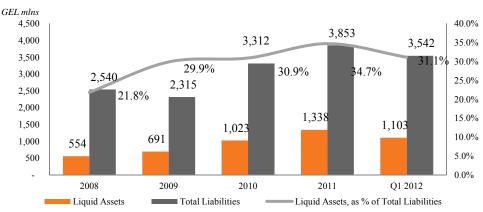
### NBG liquidity ratio

| Bank Standalone, GEL mln                | 31-Mar-12 | 31-Dec-11 | 31-Dec-10 |
|---|-----------|-----------|-----------|
| NBG Liquidity Ratio                     |           |           |           |
| Liquid Assets (NBG)                     | 1,041     | 1,392     | 939       |
| Liabilities (NBG)                       | 3,041     | 3,448     | 2,492     |
| Liquid Assets / Liabilities $\geq 30\%$ | 34.2%     | 40.4%     | 37.7%     |
| Excess liquidity                        | 128       | 358       | 191       |

## Maturity gap



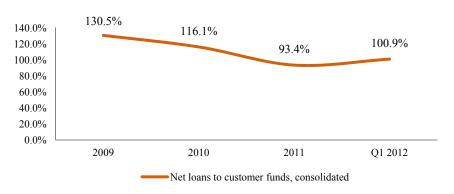
## Liquid assets to total liabilities (IFRS consolidated)



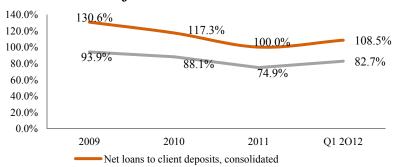


## Strong liquidity management and open currency position

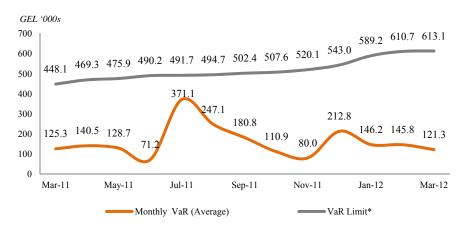
## Net loans to customer funds



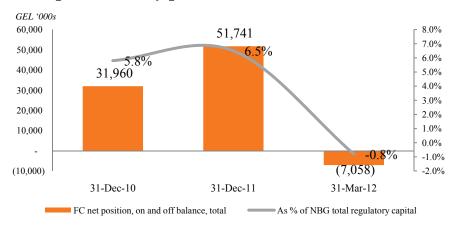
## Net loans to client deposits and net loans to customer funds & IFIs



### Foreign currency monthly VaR analysis



## Open currency position



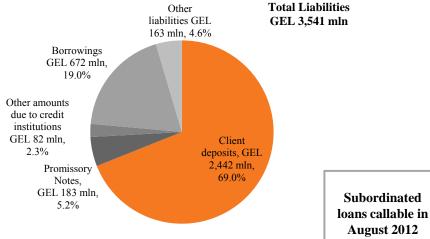
\*7 bps of NBG total regulatory capital



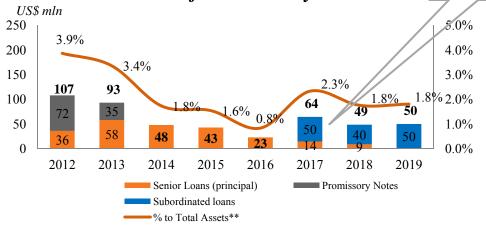
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## Funding structure is well-balanced

### Liability structure

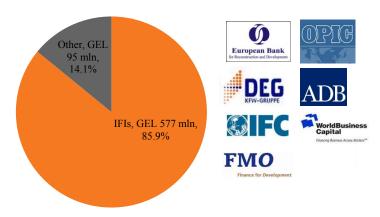


Borrowed funds maturity breakdown



<sup>\*</sup> Converted at US\$/GEL exchange rate of 1.66 as of 31 March 2012

## Well diversified international borrowings



#### Amounts due to credit institutions

- Median The Bank has a well-balanced funding structure with 74% of total liabilities coming from customer funds and 16% from International Financial Institutions (IFIs) as of 31 March 2012
- ▼ The Bank has also been able to secure favorable financing from reputable international commercial sources, as well as IFIs, such as EBRD, IFC, DEG, Asian Development Bank, etc.
- As of 31 December 2011, US\$62.5 mln undrawn facilities from IFIs with five to six year maturities

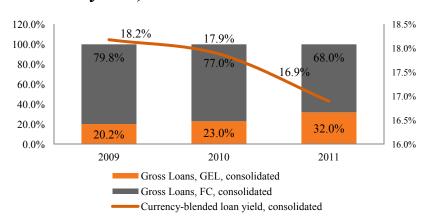


May 2012

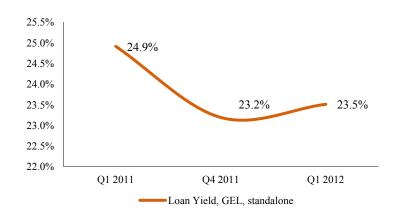
<sup>\*\*</sup> Total Assets as of 31 March 2012

## Yield dynamics

## Loan yields, annual

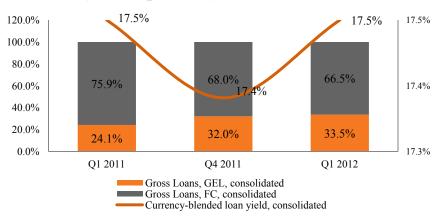


### Loan yields, GEL, quarterly

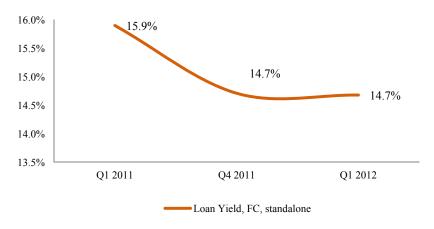


Loan yields excluding provisions

## Loan yields, quarterly



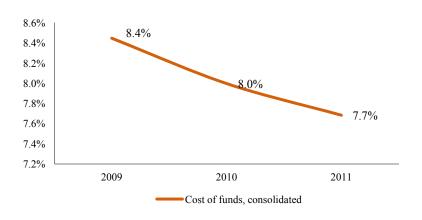
## Loan yields, foreign currency, quarterly



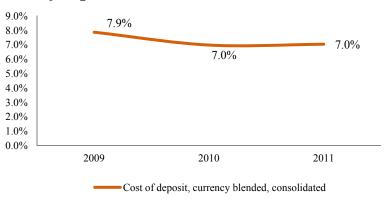


## Cost of funds and loans to deposits

## Cost of funds, annual



## Cost of deposits, annual





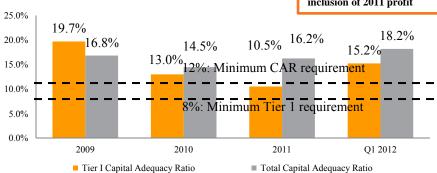
## Excellent capital adequacy position

## BIS capital adequacy ratios, Consolidated

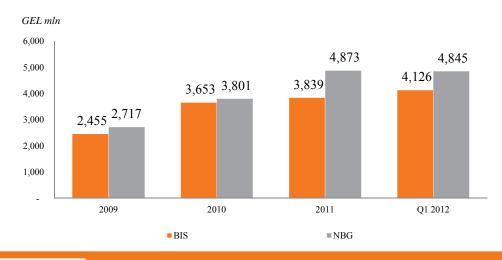
#### 40.0% 34.7% Risk weighting of **FX** denominated 29.7% 28.5% loans at 175% 30.0% 26.6% 23.2% according to the 22.4% 25.0% 19.9% National Bank of 17.5% 20.0% Georgia standards 15.0% ₩ NBG requires that 10.0% investments in subsidiaries of 0.0% more than 50% to Q1 2012 2009 2010 2011 be deducted from ■ Tier I Capital Adequacy Ratio ■ Total Capital Adequacy Ratio Total Capital

### NBG capital adequacy ratios, Standalone

Tier I Ratio grew due to the conversion of EBRD & IFC loans of US\$50 mln in February 2012 and inclusion of 2011 profit 18.2%



## Risk-weighted assets BIS vs. NBG



## NBG Tier I Capital and Total Capital

| Q1 2012 | YE 2011  | Change   |
|---------|--|--|
| 738.5   | 512.2  | 44.2%  |
| 333.7   | 463.8  | -28.1%   |
| (191.3) | (184.3)  | 3.8%   |
| 880.9   | 791.7  | 11.3%  |
| 4,845.2 | 4,872.9  | -0.6%  |
| 15.2%   | 10.5%  | 45.0%  |
| 18.2%   | 16.2%  | 11.9%  |
|         | 738.5<br>333.7<br>(191.3)<br><b>880.9</b><br>4,845.2 | 738.5 512.2<br>333.7 463.8<br>(191.3) (184.3)<br>880.9 791.7<br>4,845.2 4,872.9<br>15.2% 10.5% |



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Bank of Georgia 2011 and Q1 2012 Results Overview

**Business Segment Discussion** 

Georgian Macro

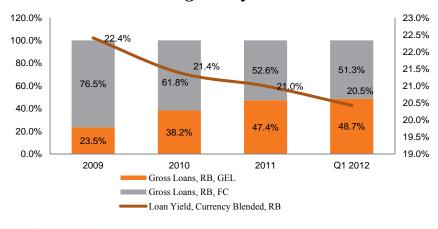


## Retail Banking (RB): Strong growth of revenue, loans and deposits, deposit rate cuts

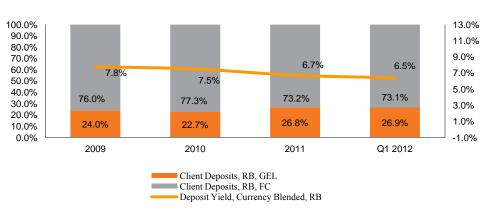
#### Retail Banking (RB)

GEL millions, unless otherwise noted Period end Q1 2012 Q1 2011 % Change 2011 2010 % Change Net interest income 141.5 116.4 21.6% 39.0 31.4 24.2% Net fees and commission income 49.8 42.1 18.1% 117 9.7 20.6% Net gains from foreign currencies 12.2 9.2 32.6% 50.0% 3.0 2.0 Other operating non-interest income 1.2 6.0 NMF1.0 0.6 66.7% Operating income from other segments 1.6 0.5 NMF0.3 0.3 24.6% Revenue 54.9 44.1 24.5%) 211.0 169.4 Other operating non-interest expenses 109.4 97.9 11.7% 8.6% 26.4 24.3 Operating income before cost of credit risk 43.9% 101.7 71.6 28.5 19.8 42.1% Cost of credit risk (3.1)29.1 NMF4.7 -4.4 NMFProfit for the period from continuing operations 40.0 23.0 -3.9% 110.4 **NMF** 22.1 Cost/Income 51.8% 57.8% 55.1% 48.1%

## Retail Banking loan yields



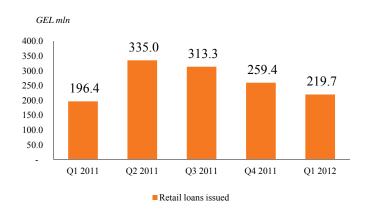
### Retail Banking deposit costs





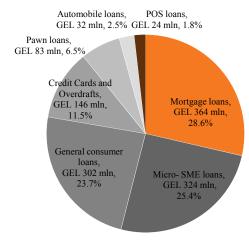
## Retail Banking (RB) - No. 1 retail bank in Georgia

## Retail Bank loans originated

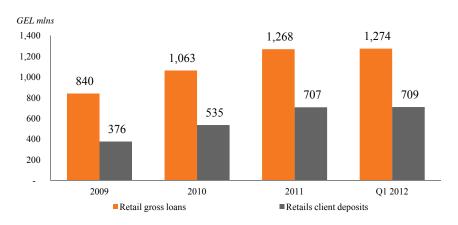


## Retail Bank gross loan portfolio, 31 March 2012

Total retail gross loans: **GEL 1,274 mln** 



## Retail gross loans and deposits growth



Note: does not include Wealth Management loans of GEL 44.8 mln and BNB loans of GEL56.7 mln

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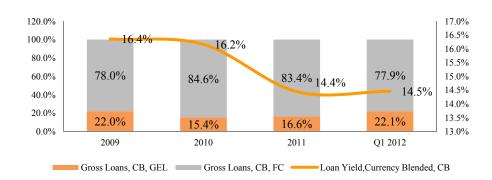
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## Corporate Banking (CB): Improved efficiency and profitability

#### **Corporate Banking (CB)**

| GEL millions, unless otherwise noted             |         |         |        |       |       |        |
|--|---------|---------|--------|-------|-------|--------|
| Period end                                       | Q1 2012 | Q1 2011 | Change | 2011  | 2010  | Change |
| Net interest income                              | 17.8    | 20.7    | -14.0% | 72.8  | 74.8  | -2.6%  |
| Net fees and commission income                   | 7.1     | 4.6     | 54.3%  | 20.3  | 16.6  | 22.5%  |
| Net gains from foreign currencies                | 8.4     | 4.8     | 75.0%  | 29.0  | 21.4  | 35.7%  |
| Other operating non-interest income              | 1.2     | 0.6     | 100.0% | 6.6   | (2.1) | NMF    |
| Operating income from other segments             | 2.8     | 2.1     | 33.3%  | 6.6   | 12.5  | -46.8% |
| Revenue  | 37.2    | 32.8    | 13.4%  | 135.4 | 123.1 | 10.0%  |
| Other operating non-interest expenses            | 11.2    | 11.9    | -5.9%  | 54.7  | 43.8  | 24.9%  |
| Operating income before cost of credit risk      | 26.0    | 20.9    | 24.4%  | 80.8  | 79.3  | 1.8%   |
| Cost of credit risk                              | 1.3     | 9.2     | -85.9% | 25.6  | 12.8  | 99.8%  |
| Profit for the period from continuing operations | 21.2    | 10.0    | 112.0% | 60.1  | 68.7  | -12.6% |
| Cost / Income                                    | 30.1%   | 36.3%   |        | 40.4% | 35.6% |        |

### Corporate Banking loan yields



### Corporate Banking deposit costs





## Corporate Banking (CB): Strong growth of the diversified CB loan book

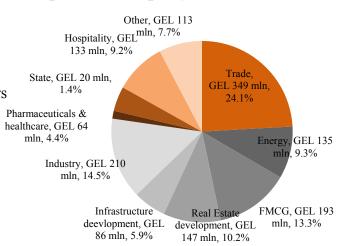
#### **Integrated client** coverage in the following key sectors

- **™** Trade
- Energy
- Fast Moving Consumer Goods (FMCG)
- Real Estate
- Infrastructure
- **Industry**
- Pharmaceuticals & healthcare
- **State**
- Mospitality

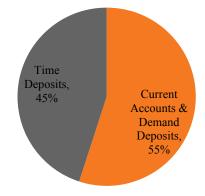
## **Highlights**

- Mo.1 corporate bank in Georgia
- ☑ Circa 41.4% market share based on customer deposits(1)
- Integrated client coverage in key sectors
- More than 8,900 clients served by dedicated relationship bankers
- ✓ Increased number of corporate clients using the Bank's payroll services from 1,737 in 2010 to 2,603 in Q1 2012
- M Gearing up for launching macro and sector research covering Caucasus region by the brokerage subsidiary

## Corporate loan portfolio, 31 March 2012



## Corporate client deposits, 31 March 2012



Total corporate deposits: GEL 1,429 mln

(1) source: National Bank of Georgia, does not include interbank deposits

## Corporate gross loan and deposit growth



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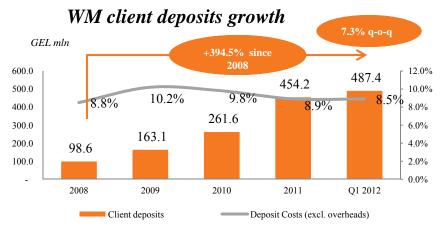
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## Wealth Management (WM) results overview

#### Wealth Management (WM)

GEL millions, unless otherwise noted

| GEE manoral, amess other wise noted              | Q1 2012 | Q1 2011 | Change | 2011  | 2010   | Change     |
|--|---------|---------|--------|-------|--------|------------|
| Net interest income                              | 2.9     | 1.7     | 70.6%  | 5.9   | 3.1    | 92.6%      |
| Net fees and commission income                   | 0.1     | 0.1     | -      | 0.7   | 0.5    | 30.7%      |
| Net gains from foreign currencies                | 0.2     | 0.1     | 100.0% | 0.7   | 0.6    | 10.0%      |
| Other operating non-interest income              | -       | -       | NMF    | 0.1   | (0.1)  | NMF        |
| Revenue  | 3.2     | 1.9     | 68.4%  | 7.4   | 4.1    | 80.5%      |
| Other operating non-interest expenses            | 0.9     | 1.0     | -10.0% | 4.1   | 4.6    | -10.8%     |
| Operating income before cost of credit risk      | 2.3     | 0.9     | 155.6% | 3.2   | (0.5)  | <i>NMF</i> |
| Profit for the period from continuing operations | 2.3     | 1.0     | 130.0% | 3.6   | 2.0    | 80.0%      |
| Cost / Income                                    | 28.1%   | 52.6%   |        | 55.4% | 122.0% |            |
| Loan yield                                       | 11.4%   | 12.7%   |        | 12.7% | 16%    |            |



## **Highlights**

- Strengthening presence internationally through representative offices in Israel (since 2008) and the UK (2010).
- Preparing to launch local currency fixed income fund initially focusing on Caucasus region

Overhead costs associated with WM international business



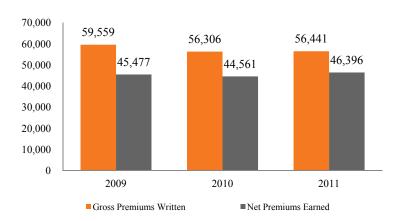
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## Insurance and Healthcare (ABCI)

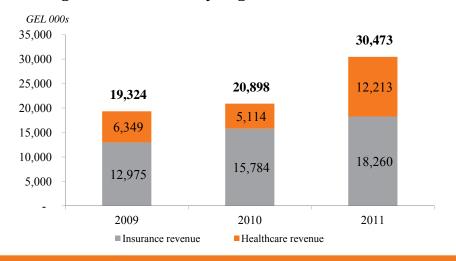
## Gross premiums written breakdown

| GPW Summary by Products (GEL '000) | 2011   | 2010   | 2009   |
|------------------------------------|--------|--------|--------|
| Health and Life Government         | 12,750 | 16,110 | 21,142 |
| Health and Life Non-Government     | 17,480 | 15,298 | 13,503 |
| Motor                              | 13,684 | 12,486 | 12,315 |
| Property                           | 5,651  | 5,993  | 6,593  |
| Liability insurance                | 3,004  | 2,140  | 2,440  |
| Other                              | 3,872  | 4,279  | 3,566  |
| Total GPW                          | 56,441 | 56,306 | 59,559 |

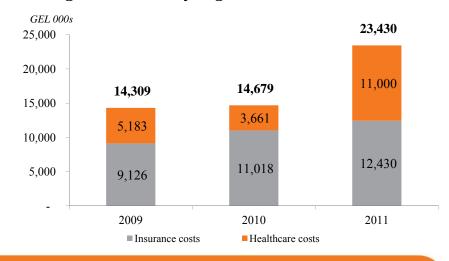
## Gross premiums written & Net premiums earned



### Aldagi BCI Revenue by segments



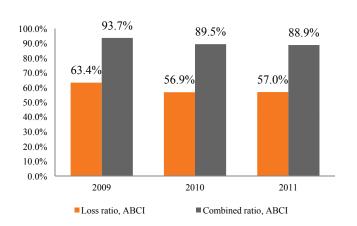
### Aldagi BCI Costs by segments



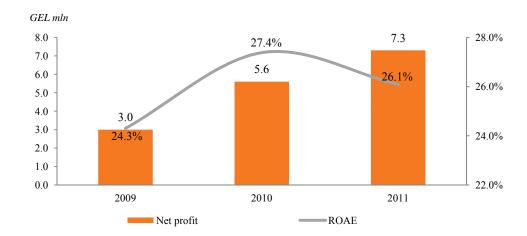
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## Insurance and Healthcare (ABCI), cont'd

### Loss ratio & combined ratio\*



## ABCI Profits & ROAE

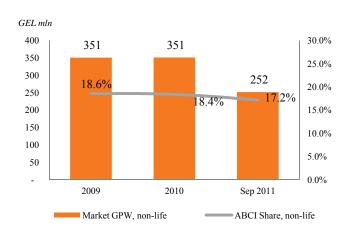


<sup>\*</sup> Combined ratio is calculated by taking the sum of incurred losses and expenses and then dividing them by earned premium

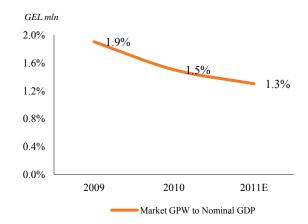


## ABCI market share & market Gross Premiums Written

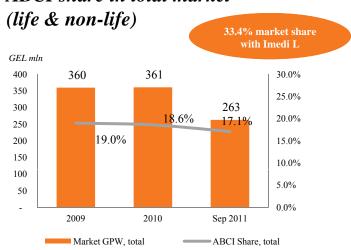
### ABCI share in non-life insurance market



#### Market GPW to Nominal GDP



## ABCI share in total market



### Imedi L acquisition

- In May 2012 Aldagi BCI acquired 85% equity interest in Imedi L International, the third largest insurance company in Georgia
- Total gross assets of Imedi L comprised GEL 68.0 million as of 31 December 2011, with estimated net assets of GEL 8.0 million as of 31 March 2012, translating into the valuation of one time net asset value
- The Bank injected GEL 32.5 million into Aldagi BCI to ensure Imedi L has sufficient capital and liquidity to meet its existing hospital construction obligations

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**Business Segment Discussion** 

Georgian Macro



## Country overview

- Marea: 69,700 sq km
- Mark Population (2011): 4.4 mln
- Life expectancy: 76 years
- Official language: Georgian
- Market Literacy: 100%
- Capital: Tbilisi
- Currency (code): Lari (GEL)
- **GDP 2011 (E): GEL 24.2 bn (US\$14.4 bn)**
- Modern GDP real growth rate 2011 (E): 7.0% of the first of the state - GDP real growth 2012 IMF estimate: 6.0%
- **M** GDP CAGR '03-'11 (E): 6.0%
- GDP per capita 2011 (PPP): US\$5,491
- Inflation rate (e-o-p) 2011: 2.00%
- External Public debt to GDP 2011: 29.0%
- Sovereign ratings:
  - **S&P** BB-/B/Stable/ upgraded in November 2011
  - Moody's Ba3/NP/Stable
  - Fitch BB-/B+/Stable upgraded in December 2011

Sources: Ministry of Finance of Georgia, Geostat, IMF, Government of Georgia Presentation (Georgia.gov.ge)





## Georgia's key economic drivers

#### Liberal economic policy

- Liberty Act, enshrined in the constitution and effective starting 2014 ensures a credible fiscal and monetary framework:
  - Government expenditure/GDP capped at 30%
  - Budget deficit/GDP capped at 3%
  - Government debt/GDP capped at 60%

## Regional logistics and tourism hub

- Proceeds from foreign tourism estimated at \$937 mln in 2011, with 2.8 million visitors (42% increase y-o-y); number of foreign visitors grew by 39% in Q1 y-o-y
- Regional energy transit corridor with approx. 1.6% of world's oil production and diversified gas supply passing through the country

#### **Strong FDI**

- Strong FDI inflows (US\$981mln in 2011), diversified across different sectors
- Net remittances of US\$1,168mln in 2011, 23% increase over previous year
- FDI averaged 10% of GDP in 2003-2011

## Support from international community

- Free Trade Agreements (Official Discussion in progress with the EU; Discussions commenced with the USA) to drive inward investments and exports
- Strong political support from NATO, EU, US, UN and member of WTO since 2000
- Substantial support from IFIs, the US and EU: US\$2.5bn already disbursed out of the US\$4.5bn Brussels pledge
- Diversified trade structure across countries and products

#### **Cheap electricity**

- Net electricity exporter since 2007, net electricity importer for more than a decade; 2011 electricity export reached 1.5 TWH
- Only 18% of hydro power capacity utilized; 40 hydro power stations are being built/developed
- Black Sea Transmission Network project envisages construction of new 500kV/400kV line connecting to Turkey. Project commenced in 2009 and is expected to become operational in 2013. BSTN to significantly boost export potential to Turkey, up by 750MW from current capacity

## Political environment stabilized

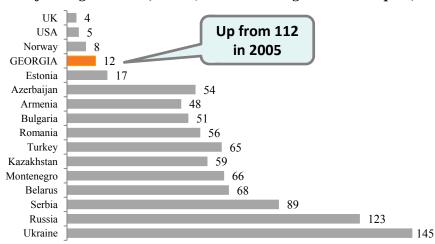
- Healthy operating environment for business and low tax regime
- Parliamentary elections in 2012, presidential elections are scheduled for 2013
- New constitution passed in May 2010 to enhance governing responsibility of Parliament and reduce the powers of the Presidency
- Continued economic relationship with Russia
  - Russia began issuing visas to Georgians in March 2009; Georgia abolishes visa requirements for Russians
  - -Direct flights between the two countries resumed in January 2010
  - WTO negotiations successfully completed; Georgia, a member of WTO since 2000, allows Russia's access to WTO

Sources: Geostat, IMF, National Bank of Georgia, Government of Georgia Presentation (Georgia.gov.ge)

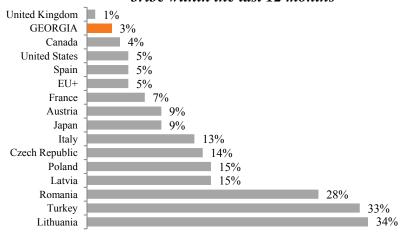


## Growth oriented reforms

#### Ease of Doing Business, 2011 (WB-IFC Doing Business Report)

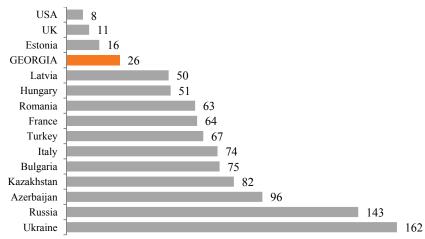


#### TI 2010 Global Corruption Barometer: % admitting having paid a bribe within the last 12 months

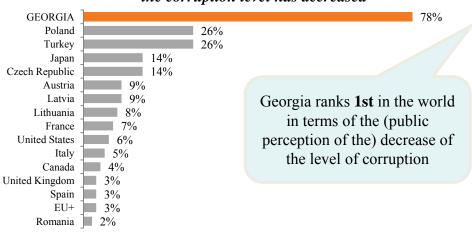


Sources: Transparency International, Heritage Foundation, World Bank

#### Economic Freedom Index, 2010 (Heritage Foundation)



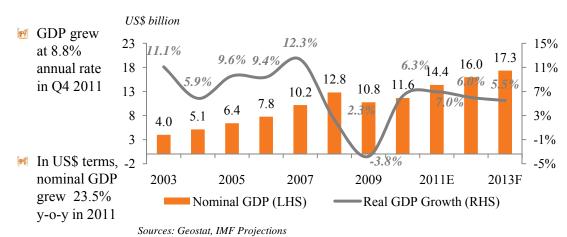
### TI 2010 Global Corruption Barometer: % of the surveyed claiming the corruption level has decreased



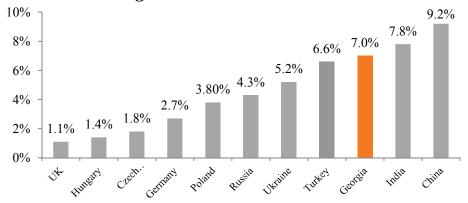
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## Positive economic outlook

### Gross domestic product

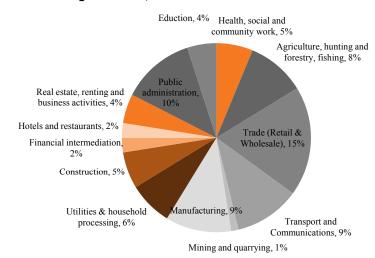


## Real GDP growth in 2011



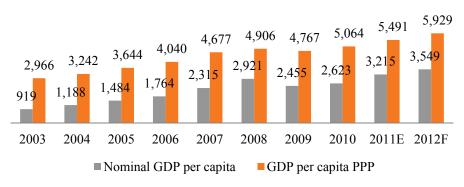
Sources: Central Intelligence Agency, Geostat

## GDP composition, 31 December 2011



GDP per capita, US\$

Source: National Bank of Georgia



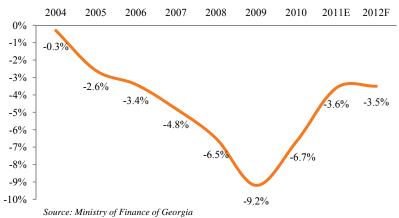
Sources: Geostat, Ministry of Finance of Georgia, IMF



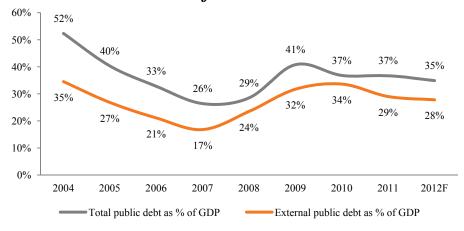
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## Demonstrated fiscal discipline and low public debt

### Fiscal deficit as % of GDP



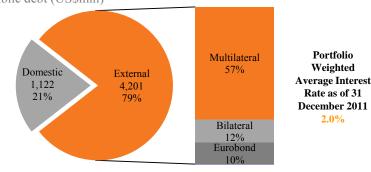
## Public debt as % of GDP



Sources: Ministry of Finance of Georgia, Geostat

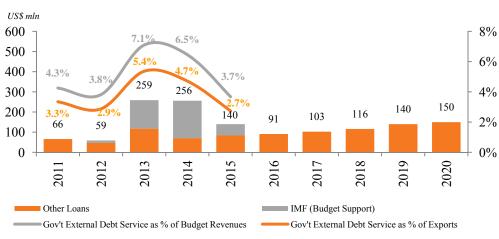
## Breakdown of public debt

Affordable public debt stock and very low interest rate on external public debt (US\$mln)



Source: Ministry of Finance of Georgia

### Government external debt service



Source: Ministry of Finance of Georgia



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Portfolio

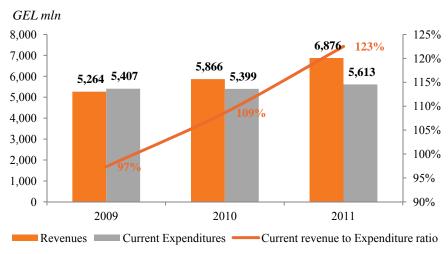
Weighted

Rate as of 31

2.0%

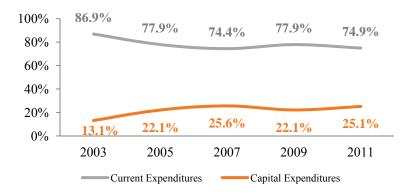
## Revenues and expenditures dynamics

### Revenues to expenditures



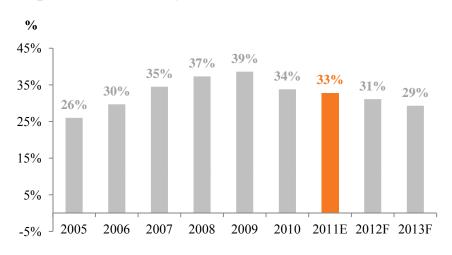
Source: Ministry of Finance

## Capital vs. current expenditures



Source: Ministry of Finance

## Expenditure as % of GDP



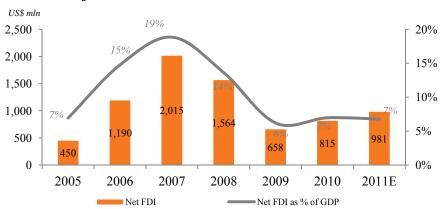
Sources: Ministry of Finance, NBG



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## Four main sources of capital inflow

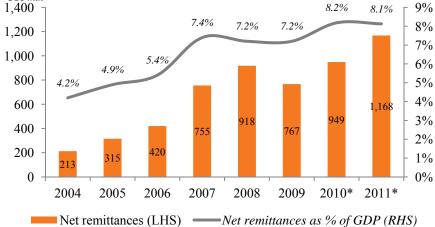
## FDI inflows



Sources: National Bank of Georgia, Ministry of Finance of Georgia

## Net remittances



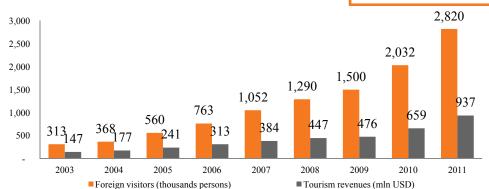


Source: National Bank of Georgia

\* including remittances through micro finance institutions

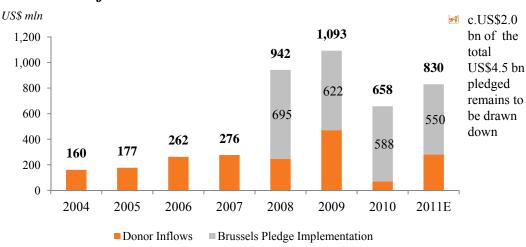
## Number of tourists

Q1 2012 foreign visitors of 677,000, up by 39% y-o-y



Sources: Georgian National Tourism Agency, National Bank of Georgia

## Donor inflows



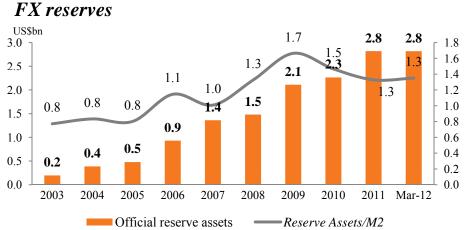
Sources: Ministry of Finance, Bank of Georgia estimates

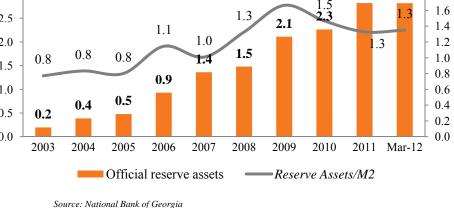


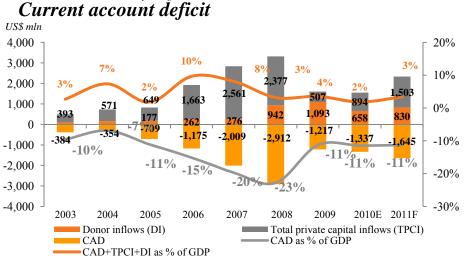
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## Controllable CAD and strong FDI & donor inflows

Migh, but well capitalised CAD. Low domestic savings rate at 8.6% of GDP. Remittances and FDI cover CAD. ■



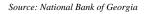














CPI (e-o-p, trailing 12 months) ——CPI (average, trailing 12 months)

Source: National Bank of Georgia

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## Growing and well capitalised banking sector

#### **Summary**

#### Prudent regulation ensuring financial stability

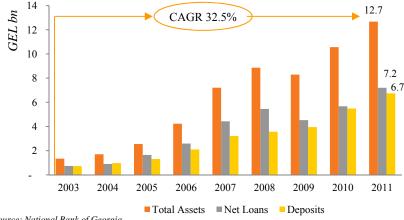
- Sector total capital ratio (NBG standards) –20%, Basel 26%
- High level of liquidity requirements from NBG at 30% of liabilities, resulting in banking sector liquid assets to client deposits of 57%

#### Resilient banking sector

- Demonstrated strong resilience towards both domestic and external shocks without single bank going bankrupt
- No nationalization of the banks and no government ownership since 1995
- Excess liquidity and excess capital accumulated by the banking sector to help boost the financing of the economic growth
- Very low leverage with retail loans c. 11.6% of GDP and total loans at c. 31.9% of GDP resulting in low number of defaults during the global crisis

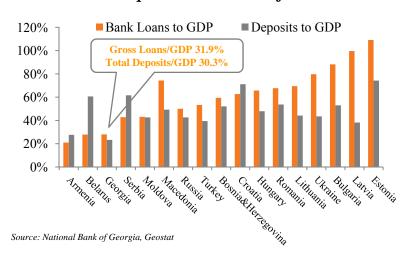
Source: National Bank of Georgia, Geostat

### Banking sector assets, loans and deposits as YE2011

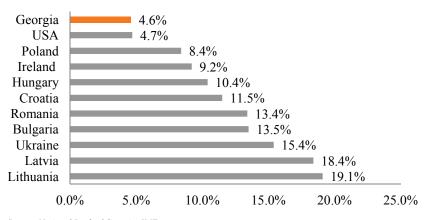


#### Source: National Bank of Georgia

### Bank debt and deposits to GDP as of YE2011



## NPLs as % of total loans according to the IMF, lower than the banking sector NIM of c.7% as of YE2011

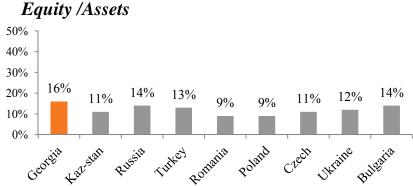


Source: National Bank of Georgia, IMF

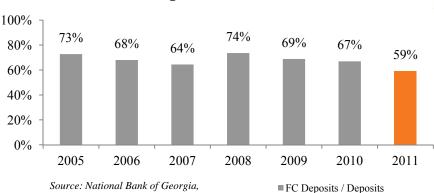


May 2012

## One of the highest level of capital and low debt level compared to other frontier markets



## **Dollarisation declining**



Increasing comfort in saving in GEL and at Bank of Georgia in particular

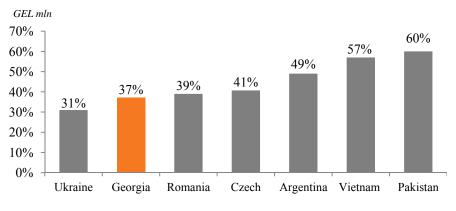
growth

potential

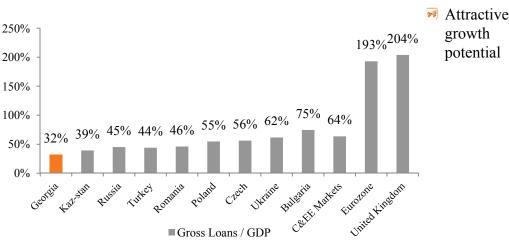
### Public debt / GDP, frontier markets

Source: National Bank of Georgia, Citi

#### Gross Loans / GDP



Sources: Citi, National Bank of Georgia, CIA



Sources: National Bank of Georgia, World Bank, Business Monitor

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## Forward Looking Statements

The forward-looking statements contained in this presentation are based upon the current beliefs and expectations of JSC Bank of Georgia's management and are subject to significant risks and uncertainties. Actual results may differ from those set forth in the forward-looking statements. Factors that could cause JSC Bank of Georgia's actual results to differ materially from those described in this presentation can be found in JSC Bank of Georgia's Annual Report for the year ended 31 December 2011 which has been filed with the UK's Financial Services Authority and is available on Bank of Georgia's website <a href="www.bankofgeorgia.ge/ir">www.bankofgeorgia.ge/ir</a> and on the London Stock Exchange website <a href="www.londonstockexchange.com">(www.londonstockexchange.com</a>). JSC Bank of Georgia does not undertake to update the forward-looking statements to reflect the impact of circumstances or events that may arise after the date of this presentation

